

**IMPLEMENTATION OF QUALITY MANAGEMENT SYSTEM AND  
THE EFFECT ON ORGANIZATION PERFORMANCE OF SMK  
IN IMPROVEMENT OF WORKER QUALITY IN SMK**

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***Abstract***

*The objective of this research was to examine: the influence of soft quality management aspects on organizational performance at the Vocational High Schools, and the influence of hard quality management aspects on organizational performance at the Vocational High Schools.*

*This research was carried out at the Vocational High Schools located in Yogyakarta Special Region, covering Yogyakarta, Sleman, Bantul, Kulonprogo, and Gunungkidul. The samples were 139 the Vocational High Schools. Subjects were the managers staffs at the Vocational High Schools including the principal, deputy principal, and head of department at the Vocational High Schools. The test for validity and reliability of the constructs was done through confirmatory factor analysis. This research used structural equation modeling analysis.*

*The results of the research were: (1) soft quality management aspects had a positive effect on organizational performance at the Vocational High Schools, and (2) hard quality management aspects had a positive effect on organizational performance at the Vocational High Schools.*

***Keywords : Quality management, Organizational performance, Structural model***